

CULTURED MARBLE LIMITED LIFETIME WARRANTY

WOLF SURFACES

CARSTIN COLLECTION

Wolf Home Products, as the Manufacturer of cultured marble (aka engineered marble), provides the following limited lifetime warranty to the original purchaser. The limited lifetime warranty begins from the original date of purchase and warrants that cultured marble product shall be free from defects in material under normal use.

These warranties are applicable only to products used in residential applications within the United States and are not transferable to subsequent owners.

Should defects in material exist during the applicable warranty period in a cultured marble product, the Manufacturer, at its discretion, will elect to either repair or replace the defective material or component free of charge. This warranty covers only materials of the products supplied by the Manufacturer. This warranty does not cover cabinets; appliances; plumbing fixtures; incidental, consequential, or special damages;; or the costs, including labor, to remove and reinstall materials and related components such as fittings, appliances, etc.

This warranty shall become void if the cultured marble is in any way modified, improperly installed, or damaged prior to or during installation. Furthermore, this warranty will not apply to cultured marble damaged by misuse, neglect, abuse, acts of God, exposure to moisture, exposure to extreme temperatures, or the effects of normal wear and tear.

Cultured marble may vary in color and characteristics and exhibit subtle changes as it ages. Sunlight, smoke, household cleaners, accessories placed on the surface, and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the materials in relation to their environmental exposure and are not covered under this warranty. Any cracks, thermal cracking, chips in the surface, etc. are not covered under this warranty, as these types of situations are caused by the environmental conditions in which they are installed and not a manufacturer defect. Furthermore, this warranty shall not apply to other common characteristics of cultured marble, such as, but not limited to, slight imperfections, warpage, shade variations, veining techniques, or defects that develop due to exposure to water temperature that exceeds 120 degrees Fahrenheit.

Wolf reserves the right to alter design, specifications, or material without obligation to make similar changes to products previously manufactured

The repair(s) or replacement(s) are contingent upon the current product offerings of styles and construction options within the cultured marble product at the time of the warranty claim. If a warranty claim is filed after a cultured marble product becomes obsolete, the Manufacturer reserves the right to honor the warranty in one of the following fashions:

1. To replace the affected material with a new material of the similar style.
2. To replace the affected material and any other material(s) in the residential application to achieve a uniform appearance with a similar and comparable product style of the originally purchased style.

If materials are replaced, the Manufacturer cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the materials in the residential application. This is due to the changes that occur during the manufacturing process, affecting its color and finish.



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THIS WARRANTY IS THE EXCLUSIVE WARRANTY OF CULTURED MARBLE AND IS IN LIEU OF AND WOLF DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives you specific legal rights and you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

To obtain replacement(s) under this Cultured Marble Limited Lifetime Warranty, first contact your authorized cultured marble dealer or distributor, who will arrange for inspection of the material. A dated sales receipt as proof of purchase (paid in full) is required to obtain benefits from this warranty, as this warranty only applies to the original purchaser. All claims shall be submitted to:

Wolf Home Products

Attention: Wolf Surfaces Cultured Marble Warranty

20 W. Market St.

York, PA 17401

This warranty covers products manufactured after April 3, 2023.

